

Frigid Casket Lowering Device

Repairs and Refinishing

Important Notes – Read First

- ***** WE ARE NO LONGER ACCEPTING STANDARD STYLE DEVICES FOR REPAIR *****
- **DO NOT SEND US A DEVICE WITHOUT HAVING FIRST FAXED A QUOTE REQUEST**
(Form can be found at the end of this document)
- Please complete a Repair Quote Request form and fax it to 708-836-1247 **prior** to shipping your device to our facility. A Repair Quote Request form can be at the end of this document, obtained from our web site (<http://www.frigidfluidco.com/downloads/miscellaneous>) or you may e-mail Sales and request one (sales@frigidfluidco.com). If you do not have internet access you may request a faxed copy by calling 800-621-4719.
- Do not send in loose accessory parts (placer arms, straps etc.) unless those parts require repair work. **If you send them in we will assume repairs are necessary and you will be charged labor fees for the time it takes to estimate the required repairs.** Accessories that are attached to the device (end stop & end roller) can be left attached. Please note whether those parts require repair.
- Do not send in side rails unless the rails require repair / refinish work. **If you send them in we will assume repairs are necessary and you will be charged assessment labor.**

Lowering Device Refinishing Service

Our refinishing service will make your old lowering device look as good as a brand new device. The four heads and head covers are buffed and polished which will remove most light nicks and scratches. The tubing is also buffed and polished (for stainless steel tubing), or it is buffed and re-chromed (for carbon steel tubing).

Refinishing service fees

\$150.00/ea for head end or tail end stainless steel refinish

\$350.00 for full device stainless steel refinish

IMPORTANT: We are no longer refinishing accessory parts such as Placer Arms, End Stops or End Rollers. We offer repair services for accessory parts but the costs are not included in the flat rates described in this document.

You may replace your complete Placer Set (3-PLC19) at a 30% savings when you send your device in for repair or refinish. Complete Placer Set consists of 4 placer arms, 1 end roller, 1 end stop, 2 stainless steel guide rods.

Discount price - \$840.00 (Regular price - \$1200.00)

The discount price is valid only when you send in a lowering device for repair service.

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Repairs and Refinishing

Please fax this form to 708-836-1247 and include a copy in the box with your device when you ship it to us for service.

NAME _____

ADDRESS _____

_____ ZIP CODE _____

TELEPHONE _____ FAX _____

PLEASE CIRCLE THE DESCRIPTION OF DEVICE:

MODEL:	MASTER	IMPERIAL		
FINISH:	STAINLESS	CHROME	MIXED	
SENDING:	FULL DEVICE	HEAD END	HEAD & TAIL	

SERIAL #(s): _____

EXTRA ACCESSORIES (PLEASE CIRCLE):

DO NOT SEND IN ANY OF THE ITEMS BELOW IF YOU DO NOT NEED WORK DONE ON THEM. THIS WILL SAVE YOU ON SHIPPING AND EXTRA REPAIR CHARGES.

END STOP	END ROLLER	FLANGES	STRAPS	PLACERS
	GUIDE RODS	SIDE RAILS		

DESCRIPTION OF PROBLEMS YOU ARE EXPERIENCING:

